

New Employer Portal

Frequently Asked Questions



What is the new Employer Portal?

legalsuper's new Employer Portal is a modern, integrated platform for managing your superannuation contribution obligations. It replaces the current SCH Online and EmployerAccess platforms and is powered by Wrkr — the same technology used by other major Australian super funds. It's designed to reduce manual effort, improve data accuracy and support the upcoming Payday Super requirements.

Why is legalsuper making this change?

The current SCH Online and EmployerAccess platforms will not be updated to meet the requirements of the new Payday Super legislation, which requires contributions to align with each pay run from 1 July 2026. The new Employer Portal ensures legalsuper employers have a compliant, future-ready platform ahead of that deadline.

When will the new Employer Portal be available?

We'll confirm the go-live date and key transition milestones shortly. Keep an eye on your inbox and visit our website for updates.

What do I need to do right now?

No action is needed yet. We recommend:

- Checking your details in SCH Online and EmployerAccess are up to date
- Ensuring each user who will need portal access has their own individual email address — shared mailboxes won't be supported

Will my payroll software be compatible?

The new Employer Portal supports the industry-standard SAFF file format, which most payroll and HR systems produce. If your system uses a different format, the portal includes a file mapping tool that translates your file into the required format and saves the settings for next time.

Will I need to re-enter all my employee data?

No. Employers who use contribution files can import their next file directly — all employee records will populate automatically. Employers who use the manual grid will have the option to import existing employee data. The aim is to minimise re-entry and reduce errors.

What happens to SCH Online and EmployerAccess?

Both platforms will remain available during the transition period. Dates for when they move to read-only mode and eventually close will be communicated in due course. We recommend downloading any historical reports you may need for your records.

How will my data be kept secure?

The platform uses industry-standard security protections including TLS 1.3+ encryption for all data in transit and AES-256 encryption for stored data. Access is strictly controlled to authorised personnel only.

Will legalsuper use my employee data to contact members of other funds?

No. legalsuper will not use employer portal data to approach members of other super funds. This would be contrary to the Privacy Act. Our focus is solely on supporting employers with their contribution and compliance obligations.



Find out more
legalsuper.com.au

Visit legalsuper.com.au/employers/employer-portal for the latest updates or contact our Employer Team by calling 1800 060 312.